

Megara takes seriously the privacy of those that visit our websites. We have established this Privacy Policy to communicate what information we collect and how that information is used and safeguarded.

By accessing this website (serai.com.au), you acknowledge the terms and conditions expressed herein. We reserve the right to change this policy at our sole discretion and without notice.

What information is collected, and why?

When a user visits our website, we collect information about the visit that does not identify the user personally. We track information such as the domain from which the user is visiting and the user's browser type. We also collect specific information regarding the user's session on our website. This includes items such as the date and time of the visit and the pages viewed.

Sometimes we ask a user to voluntarily provide personally identifiable information (PII). This information generally includes, but is not limited to, name, e-mail address, postal address, and telephone number. We request this information when the user requests one of the following:

- To receive specific information from us such as an eBrochure, floor plans, price list, or specifications list
- To sign up for a mailing list
- To correspond with us
- Or any other such activity that we deem necessary

Megara does not collect any personally identifiable financial or health-related information. We do not intentionally collect information from children under the age of 18.

How is the information used?

Non-personally identifiable information (non-PII) is collected to allow us to analyse how our website is used and to improve the content and service the website provides.

Personally identifiable information is collected for analysis to improve the content of the website and the services we provide the user.

Megara owns the collected information and will not sell, trade, or rent the information to others. We may use the information to continue contact with the user. This may include contact such as follow-up calls, e-mail correspondence, or mail correspondence to follow-up on the contact or to provide marketing information about promotions, new services, or important website changes. Megara may share this information with its business partners for the specific purpose of a promotion or service offering.

Are “cookies” used on the website?

“Cookies” are small pieces of information that are placed on a web user's hard drive. We may use cookies to provide you with better service. Cookies are pieces of information that a Web site transfers to your computer's hard disk for record-keeping purposes. Cookies can make the Web more useful by storing information about your preferences for a particular site. The use of cookies is an industry standard, and many major Web sites use them to provide useful features for their customers. Cookies in and of themselves do not personally identify users, although they do identify a user's computer. Most browsers are initially set to accept cookies. If you prefer, you can set your browser to refuse cookies. However, you may not be able to take full advantage of the functionality of the Megara site if you do so.

How is personally identifiable information safeguarded?

Megara utilises industry standard methods and mechanisms. Access to PII is limited to a small number of personnel and on a need-to-know basis.

Links to other web sites

Megara web site may contain links to other internet web sites. Megara neither controls nor endorses external sites and is not responsible for the content of such sites. This policy does not cover the privacy policies and data collection practices of non-Megara web sites.

How to opt out of correspondence

Based on the information a user has provided, Megara may send e-mail correspondence to the user. Each correspondence will contain an easy means to opt out of further correspondence.

Google adwords interest-based advertising policy

- Megara and its subsidiaries use Remarketing with Google Analytics to advertise online.
- Third-party vendors, including Google, may show our ads on sites across the Internet.
- Megara and third-party vendors, including Google, use first-party cookies (such as the Google Analytics cookie) and third-party cookies (such as the DoubleClick cookie) together to inform, optimize, and serve ads based on someone's past visits to your website.
- Megara (and its subsidiaries) and third-party vendors, including Google, use first-party cookies (such as the Google Analytics cookies) and third-party cookies (such as the DoubleClick cookie) together to report how your ad impressions, other uses of ad services, and interactions with these ad impressions and ad services are related to visits to your site.

Additional information on privacy

For further information on Australian Privacy laws, please visit the Australian Federal Privacy Commissioner's web site at www.privacy.gov.au

How to contact us:

You can contact Megara as follows:

Telephone: 08 9230 3600

Email: info@megara.net.au